

Frequently Asked Questions

For information on the changes to the Surgeon Orthopaedic and Surgeon General categories of practice

We have recently made changes to our Category of Practice Guide that will impact you. Surgeon General has now been segmented based on whether members perform bariatric procedures or not. Surgeon Orthopaedic has now been segmented based on whether members perform spinal procedures or not.

This change will help us better understand the risks associated with the type of healthcare you provide and ensure that we provide you with the appropriate level of cover.

Please see below for some FAQs that will assist you in choosing the correct category. Please contact your Member Services team on **1800 128 268** if you have any questions.

Q: I only do 1 or 2 do spinal and/or bariatric procedures on private patients a year. Do I need to move to the 'including' category?

A: Yes. We need to ensure that you are adequately insured for the healthcare that you provide so you will need to choose the 'including' category in this instance.

Q: I don't normally do spinal and/or bariatric work but if I get the opportunity to, will I be covered or do I need to call you first?

A: To be covered you need to be in the correct category of practice. Please contact us prior to undertaking the procedures, and we will review your policy for you to ensure that you have the cover that you need.

Q: If I forget to call and update my category before doing a spinal procedure, will I still be covered?

A: Yes, however it is important that you contact us as soon as is reasonably practicable and we will review your policy for you to ensure that you have the cover that you need.

Q: I'm trained in spinal/bariatric procedures and have had patients in previous years but I am not planning to do any this year, which category should I choose?

A: If you don't have any plans to do a spinal/bariatric procedures you are able to stay in the 'excluding' category. If this changes throughout the year, please contact us and we will update your category for you.

Q: How do I update my category?

A: You can update your category of practice by logging in to the **member login** page. Alternatively, you can call us on **1800 128 268**.

Q: I work in a public hospital and do spinal procedures on public patients, am I covered?

A: If you have indemnity provided by the hospital / your employer they should cover you for this. Contact your hospital / employer to confirm your indemnity cover. If you do not have cover provided to you by the hospital or your employer, please contact us so that we can add this cover on to your policy.

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