

Avant factsheet:

Cyber security checklist



This cyber security checklist can assist you in reviewing security measures in your practice. If the check reveals your security measures are not adequate, update them.

Establish a security culture

- Designated team members are responsible for championing and managing computer information security
- Checklists and policies for managing computer and information security are in place
- Checklists and policies for information transfer, storage and destruction are in place
- Education is kept up-to-date through regular training
- The practice has up-to-date security against threats

Maintain good computer habits

- Policies are in place specifying system maintenance procedures
- Computers are free of unnecessary software and data files
- Remote sharing and printing are disabled, unless security measures are in place
- Systems and applications are updated or patched regularly (automatically where possible), as recommended by the manufacturer
- Processes are in place to ensure safe and proper use of internet and email
- Consider advanced threat protection security services for email and internet (e.g. web proxies) to restrict access to known malicious internet sites and email hygiene – review email for cyber threats
- All staff log off the system(s) at the end of each day

Control physical access

- Policies are in place prescribing the physical safety and security of devices
- Computers are protected from environmental hazards, such as extreme temperatures
- Physical access to secure areas is limited to authorised individuals
- Equipment located in high traffic or less secure areas is physically secured
- Physical storage devices, including hard disks and documents containing patient information, are securely stored and accounted for

Protect mobile devices

- Policies are in place about the use of mobile devices
- Mobile devices are configured and password protected to prevent unauthorised access
- Patient health information on mobile devices is encrypted

Control access to health information

- All staff understand and agree to abide by the practice's access control policies
- Each user has an individual account and their activity can be monitored
- Users are only authorised to access information they need to know to perform their duties
- There are reliable and secure systems in place for electronic sharing of patient health information with other specialists, patients and, when authorised, third parties

Limit network access

- Access to the network is restricted to authorised users and devices
- Staff are prevented from installing software without prior approval
- Wireless networks use appropriate encryption
- Separate and isolate internal wi-fi from public wi-fi that is accessible for patients. Protect wi-fi hotspots by changing the pre-installed password
- Public instant messaging services that are not password protected are not used

Passwords and passphrases

- Policies are in place that specify password obligations for your practice
- Passwords/passphrases are at least eight characters in length, with a combination of upper and lower case, numbers and symbols
- Each staff member has their own username and password
- Login information is not shared between staff or with anyone outside the organisation
- Computers are set to automatically lock after a period of inactivity
- Where possible use two factor authentications

Antivirus software

- Policies are in place requiring antivirus software
- All staff know how to recognise symptoms of viruses or malware on their computer and what to do
- Antivirus software is set to allow automatic updates from the manufacturer

Firewalls

- All computers are protected by a properly configured firewall

Plan for the unexpected

- A data breach response plan is in place
- Policies are in place specifying back-up and recovery procedures
- Staff understand the recovery plan and their duties during recovery
- System restore procedures are known by more than one person within the practice and at least one trusted party outside the practice, such as your IT provider
- A copy of the recovery plan is stored safely off site

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